

Member Telephone Service (MTS) 631.924.SFCU (7328)

Our Member Telephone Service enables you to access your account 24 hours a day, 7 days a week, through the convenience of your telephone or personal computer. Account balances, deposit and withdrawal inquiries, balance transfers, and loan payments are many of the free services available through MTS. Contact our Call Center to set up your MTS PIN at 631.924.8000.

Member to Member Transfer

This service allows you to transfer funds from one member number to another through your telephone or personal computer. To request this service, email us today at sfcumail@suffolkfcu.org to request a Member to Member transfer sign up form. You can then fax it back to 631.924.2616, email it through our secured email within [Online Banking](#), or stop by any of our seven convenient [branch locations](#).

Transaction Description	Prompt	Press
Loan Balance & Payment Amount	For account and loan inquiries, enter	1
	For a loan inquiry, enter	4
	For balance and payment amount on other loans, enter	2
	<i>Please enter your loan number followed by #</i>	
Drafts Paid Inquiry	For account and loan inquiries, enter	1
	For cleared checks, enter	3
	For a list of checks on your checking account, enter	1
Switch to a New Member Number	For other activities, enter	3
	To go to a difference membership, enter	1
	<i>Please enter your member number followed by #</i>	
Make a Transfer between your Savings and Checking Accounts	For payments, transfers and withdrawals, enter	2
	To make a transfer, enter	2
	For a savings to checking transfer, enter	1
	For a checking to savings transfer, enter	2
	<i>Please enter the transaction amount followed by #</i>	
Member to Member Transfer	For payments, transfers and withdrawals, enter	2
	To make a cross member transfer, enter	3
	To transfer from your membership, enter	2
	For an account to account transfer, enter	1
	<i>Please enter the 'from account' number followed by #</i>	
	<i>Please enter 'to member' number followed by #</i>	
	<i>Please enter the transaction amount followed by #</i>	
Loan to Savings or Checking Account	For payments, transfers and withdrawals, enter	2
	To make a transfer, enter	2
	For a loan to checking transfer, enter	1
	For a loan to savings transfer, enter	2
	<i>Please enter the transaction amount followed by #</i>	
Stop Payment of a Single Check or Range of Checks	For other activities, enter	3
	For stop payments, enter	3
	Please enter the account number	
	<i>For checking followed by #</i>	2
	<i>For money market followed by #</i>	6
	For a single check, enter	1
	For a range of checks, enter	2
To place a stop by amount, enter	3	